

eVUE-POC Platform Operations Console

Portal Admin User Guide



What is eVUE-TV™ Platform Operations Console?

The eVUE-TV Platform Operations Console is an admin portal that allows a cable operator to manage subscribers, devices, video content (VOD, Live, nDVR, Startover, Catchup), content rights enforcement, app management, entitlements, video security, usage reporting, video pipeline configurations, EAS, and a variety of other cable operator needs in an easy to use user-friendly web page based application.

Evolution Digital
Platform Operations Console
Administrators Manual v1

customized for Buckeye / Maxxsouth



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This is the Administrators Manual for Evolution Digitals Platform Operation Console. It has been customized for Buckeye/Maxxsouth markets. The data within and contained on these pages is data from Buckeye/Maxxsouth system.

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System Monitoring

Host Name: buckeye-str2 OS: Red Hat Enterprise Linux Server release 6.5 (Santiago)

Kernel Version: 2.6.32-431.el6.x86_64 Uptime: 194 days, 19 hours and 5 minutes

Server Date and Time: Wed Jun 26 09:00:02 EDT 2019

Network Usage

Interface	IP	Bandwidth	Used
bond1	10.55.1.11	N/A	N/A

Disk Usage

Filesystem	Mount	Use	Free	Used	Total
/dev/mapper/vg_buckeyestreamer3- lv_root	1	58%	19.76 GB	26.95 GB	49.22 GB
/dev/sda1	/boot	9%	420 MB	39.22 MB	484.22 MB
/dev/mapper/vg_buckeyestreamer3- lv_home	/home	1%	46.54 GB	179.88 MB	49.22 GB
/dev/sdb1	/ftp	1%	36.34 TB	40.06 GB	36.38 TB

From time to time you may see the above box pop up. Please do not get worried this is a information box that gives you stats about about the volumes and used storage of the VOD server.



With in each page there will be many options there are default screens that will allow you to change data on existing customers, add new customers. add new devices, add manufactures, and even add new device types; you will find a corresponding button usually located in the top right of each each page that will allow adds. You will also find the edit buttons which will allow you to edit data but the amount of data you can change differs from page to page.

Lets go over the buttons you will find throughout POC. I will try and list them all here however will still be going over each button that appears on the pages throughout this doc



EDIT



DELETE



CCV Details



WATCHED LOGS



PPV BILLING DETAILS



BILLING DETAILS





Download a CSV of search results



Download Excel spreadsheet of search results



Add



Remove



ACTIVATE / THIS IS NOT A STATUS INDICATOR



DEACTIVATE / THIS IS NOT A STATUS INDICATOR



SUBMIT / SUBMIT CHANGES



RESET / RESET CHANGES



LOGGING IN INITIAL STEPS

To get logged into the platform operations console please open your preferred browser Firefox, Safari, IE, or Google Chrome and type into the URL bar;

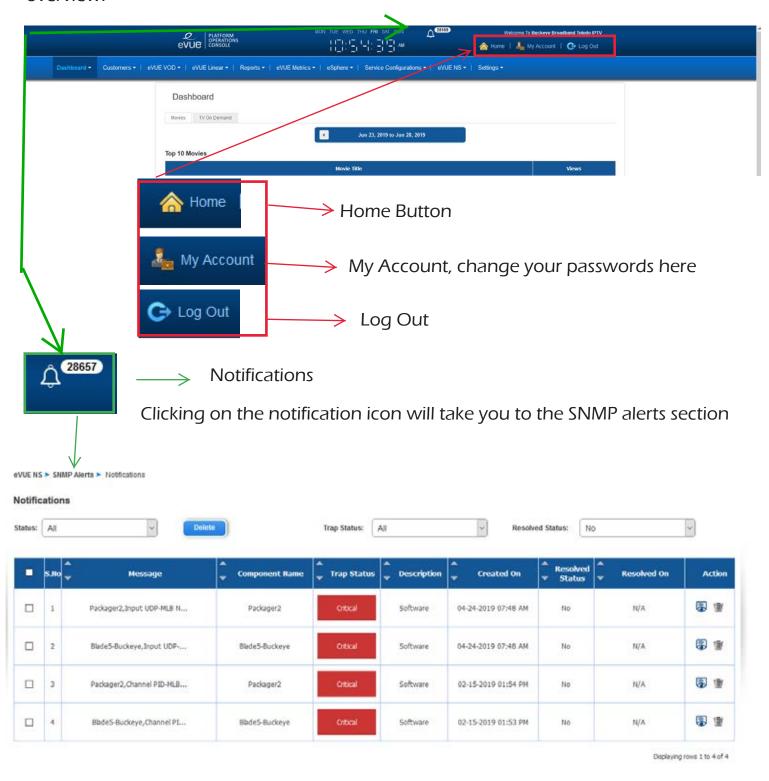
You will be taken to a login prompt that requires your unique username and password





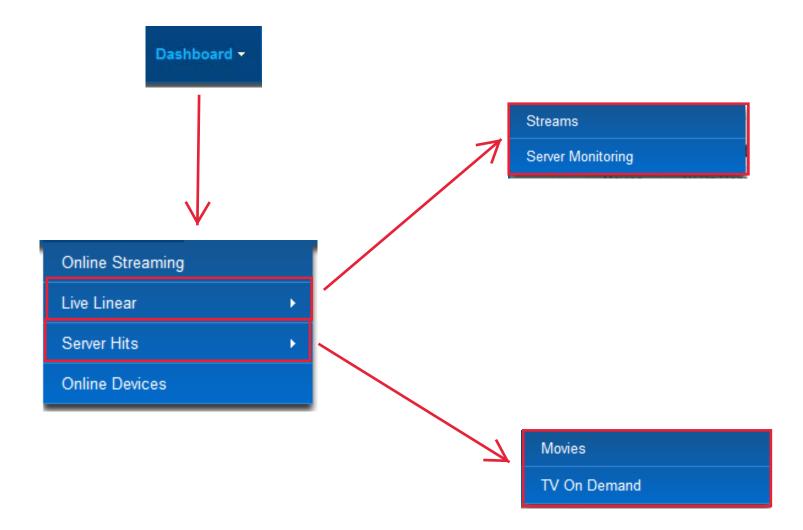
If you have forgotten your login information or need assistance please contact either your manager/closest supervisor or you can give Evolution Digital a call toll free at 877 - 504 - 9626

1. After logging into the POC you will be at the Dashboard. Here is the dashboard overview.

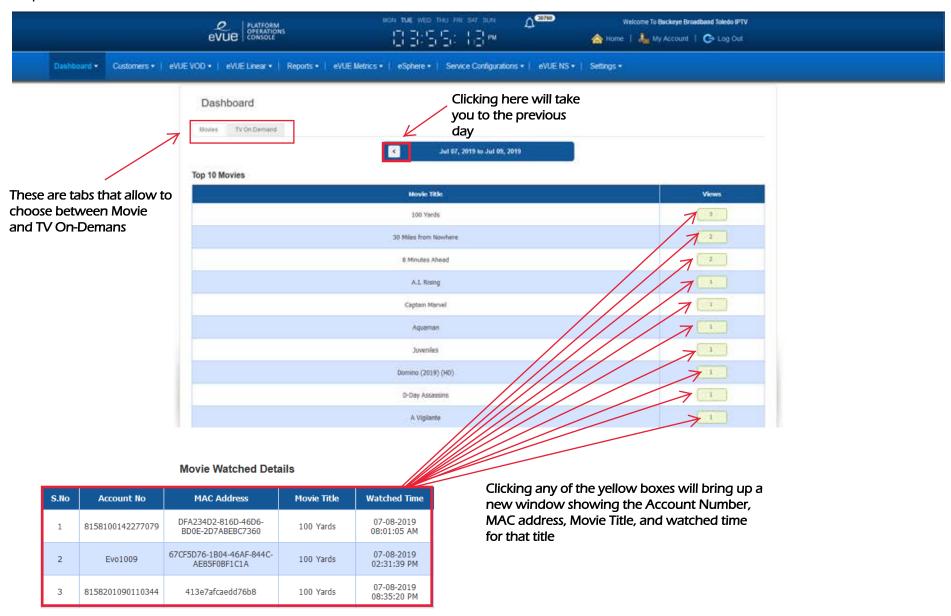




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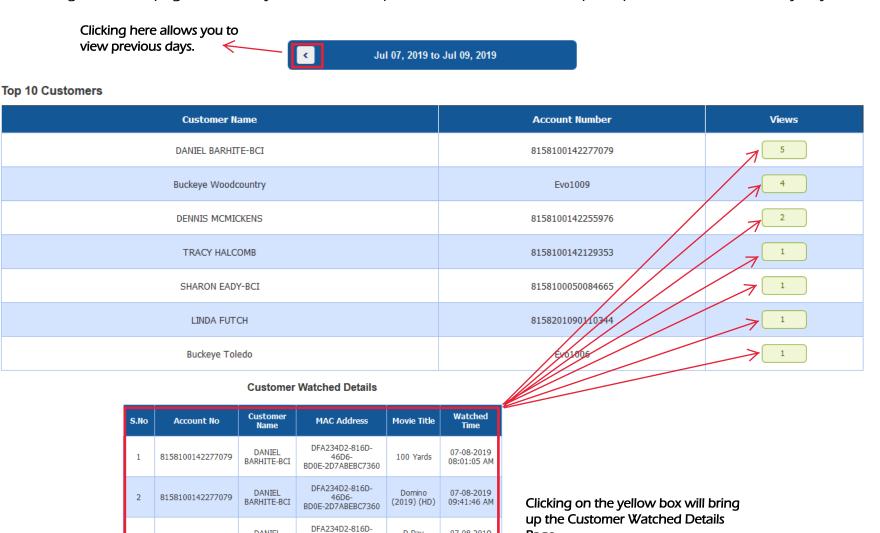
When you first log into POC you will be viewing the top ten movies customers viewed today, there are some tricks here that are important to know.







Scrolling down the page will allow you to see the top 10 customers, these are top ten purchasers of content by day.

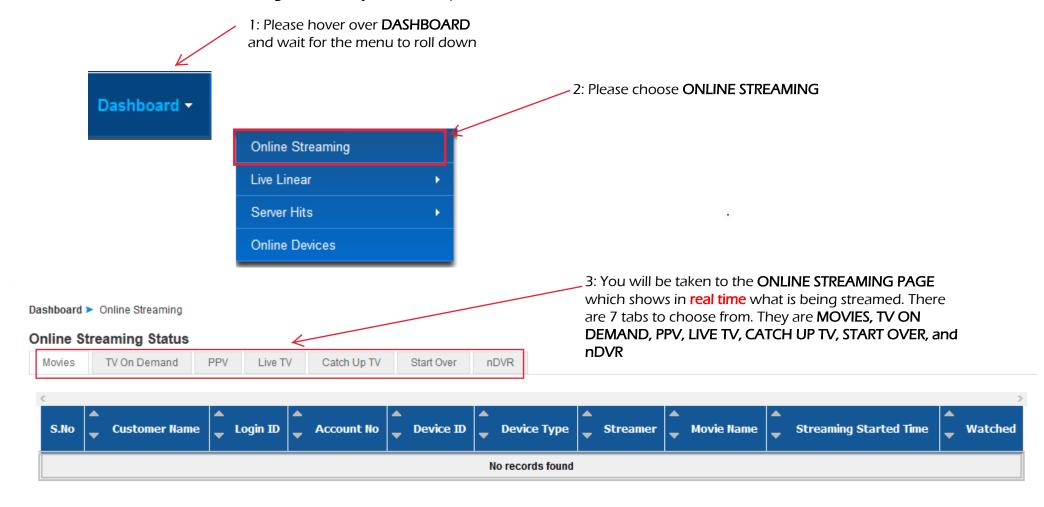


DFA234D2-816D-DANIEL D-Day 07-08-2019 8158100142277079 46D6-BARHITE-BCI 09:42:45 AM Assassins BD0E-2D7ABEBC7360 DFA234D2-816D-DANIEL 07-08-2019 8158100142277079 A Vigilante 46D6-BARHITE-BCI 09:44:19 AM BD0E-2D7ABEBC7360 DFA234D2-816D-DANIEL Berlin, I 07-08-2019 8158100142277079 46D6-BARHITE-BCI 09:49:05 AM BD0E-2D7ABEBC7360

Page

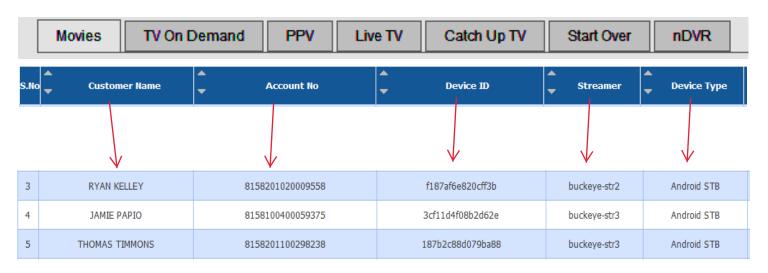


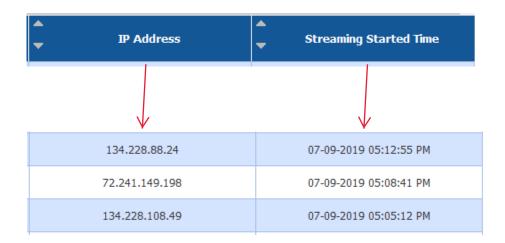
To view the streaming status of all your content please follow;





Online Streaming has 7 options to choose from. When clicking on these you may not get any information because this is in real-time. Each of these displays the same information CUSTOMER NAME, ACCOUNT NO, DEVICE ID, STREAMER, MOVIE NAME, STREAMING STARTED TIME, AND WATCHED

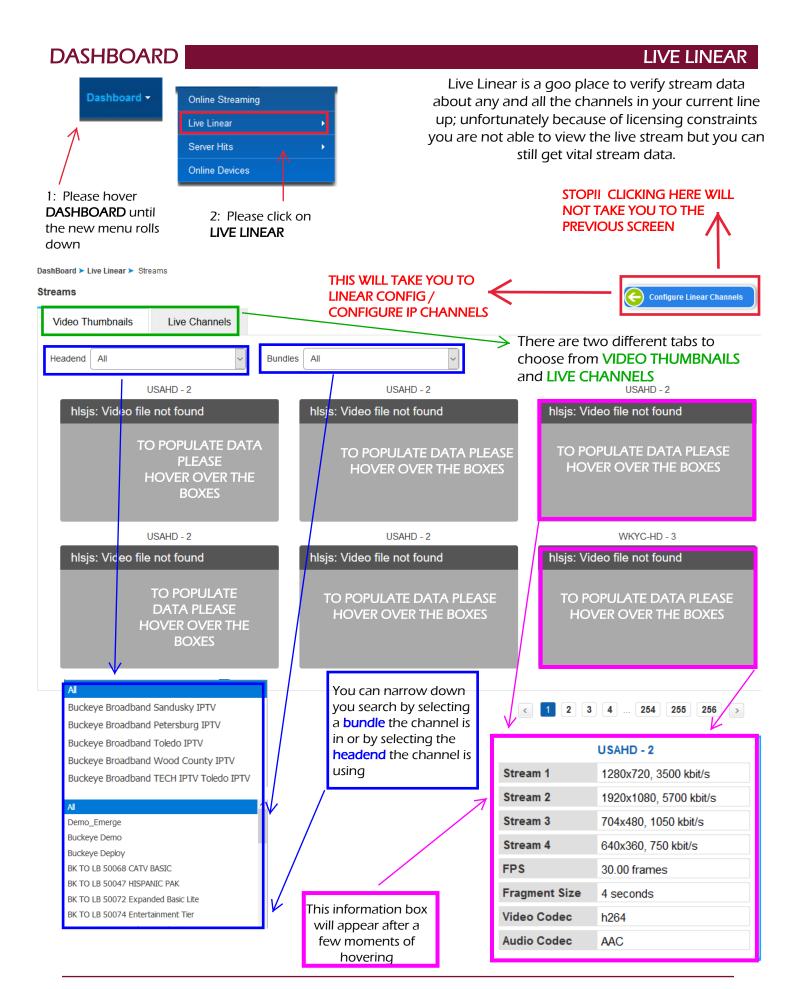




Finding monitoring software can be stressful and because no one has the time to look around and configure snmp traps all day, Evolution Digital has built in server monitoring and wrapped it into your interface for ease of use.

All the information here is very useful but lets snap over to the most important part. There is one key piece that is usually looked over. This one section is incredibly useful to Network Operation Techs, Server Admins, Linux Engineers, and every tech, engineer, associate, certified or not; **THE SERVER MONITOR**.

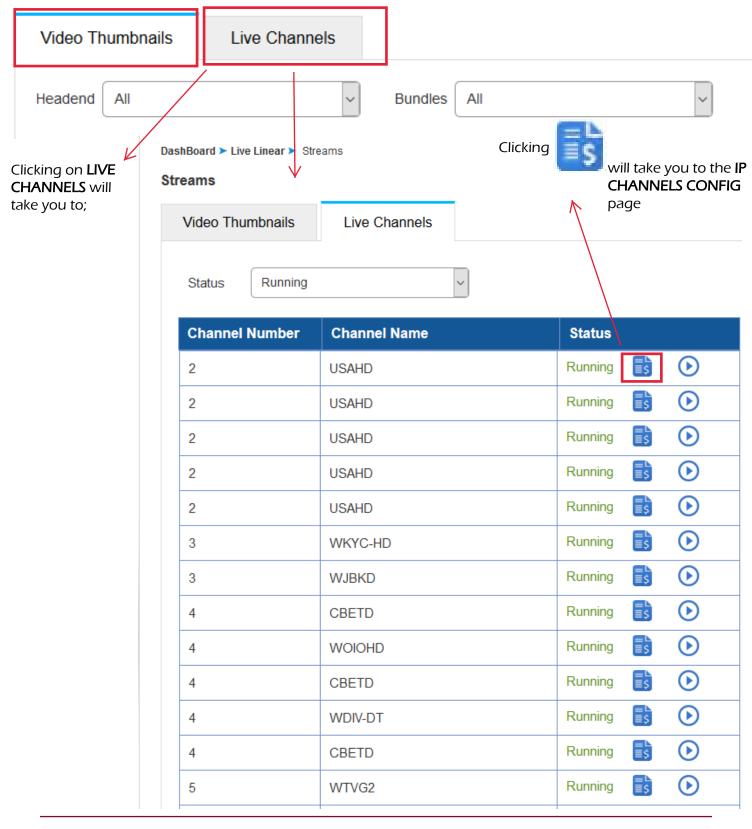






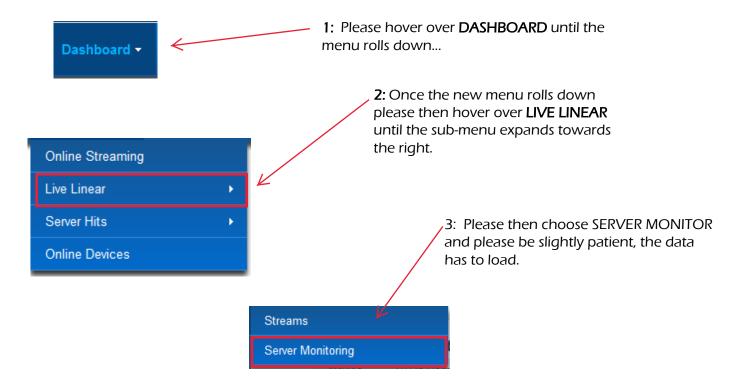
DashBoard ➤ Live Linear ➤ Streams

Streams









When the new screen comes up you will notice that there is a lot of information already but there are two buttons that can make monitoring and even reporting on web server status quick and painless

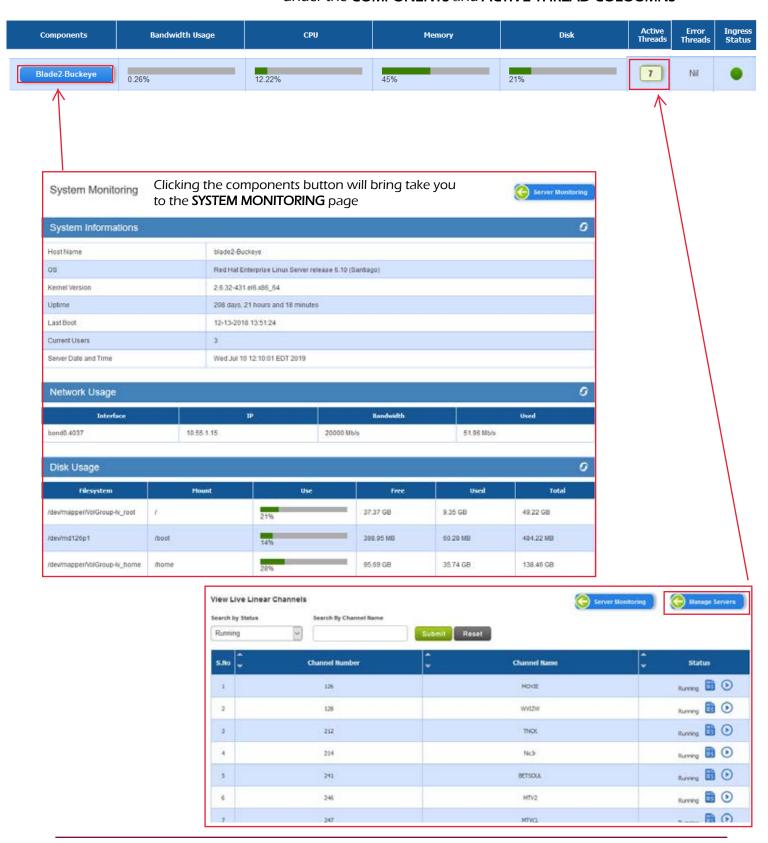


- 1: Components
- 2: Bandwidth Usage
- 3: CPU Usage
- 4: Memory Utilization
- 5: Disk Load
- **6:** Active threads
- 7: Threads in Error
- 7: Ingress Status

The **COMPONENTS** and **ACTIVE THREADS** buttons can save you from numerous troubleshooting steps, time, and keeps you up to date with usage stats. Please continue to the next page to go over these

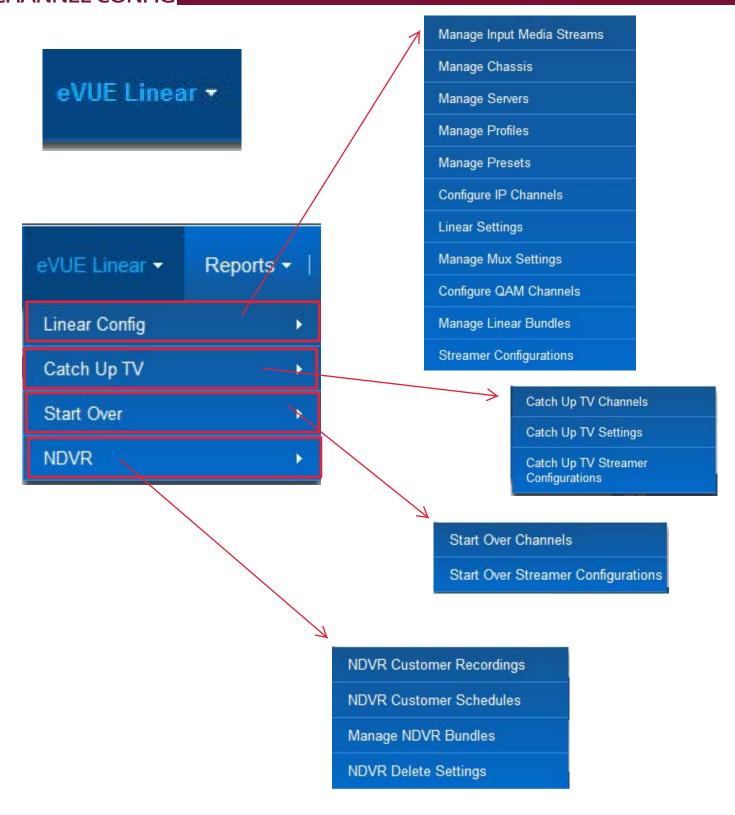


On the HARDWARE STATUS PAGE there are two buttons that will bring up extra data that can be useful. The two buttons are located under the **COMPONENTS** and **ACTIVE THREAD COLOUMNS**





eVUE LINEAR MENU OVERVIEW





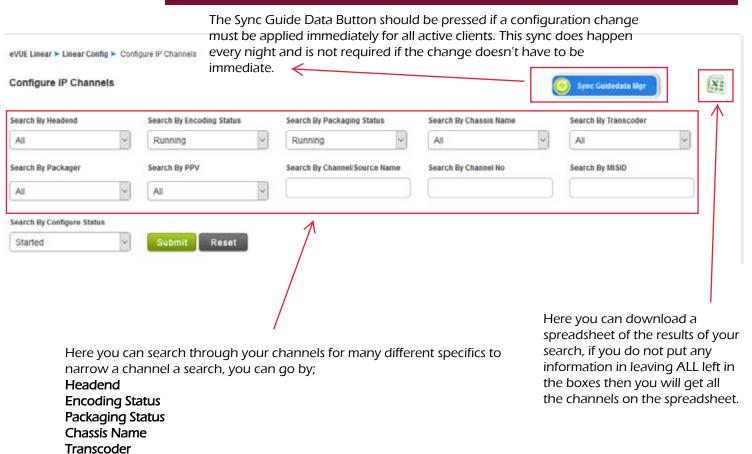
eVUE Linear

Packager PPV

Channel NO MISID

Channel/Source Name

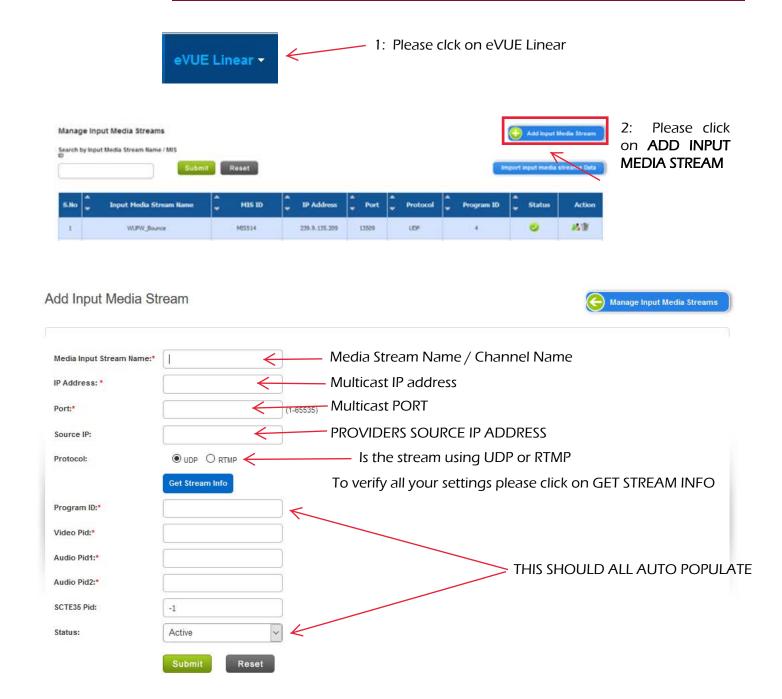
SYNC GUIDE DATA MGR



Please do remember to hit submit to start the search



ADDING A NEW CHANNEL

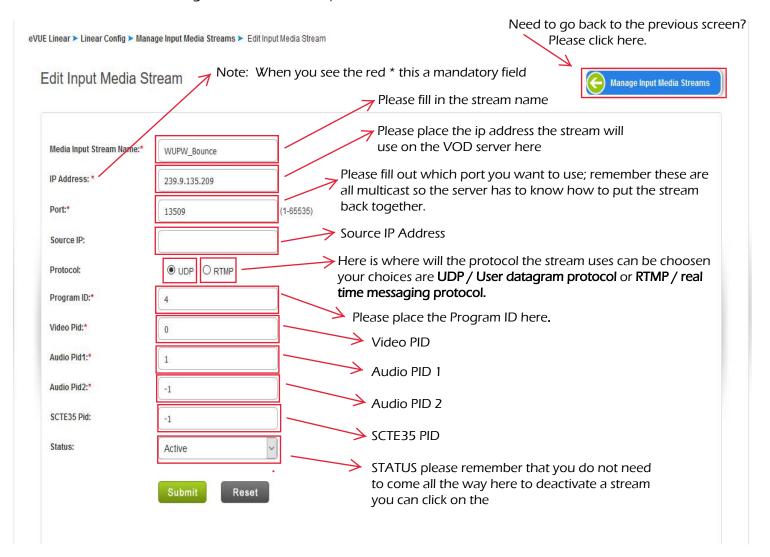


When adding a new channel you have to first put in the input media stream information which will basically tell the server what to look for / ingest the transcode those files into a media stream via DASH + HLS.

After adding the input media stream you then will need to move to CONFIGURING IP CHANNELS where you need to place in the output data.



The input media stream is where you will need to configure udp/rtmp, port, source IP address, and the PID settings for a media stream/channel.





click on the trash icon

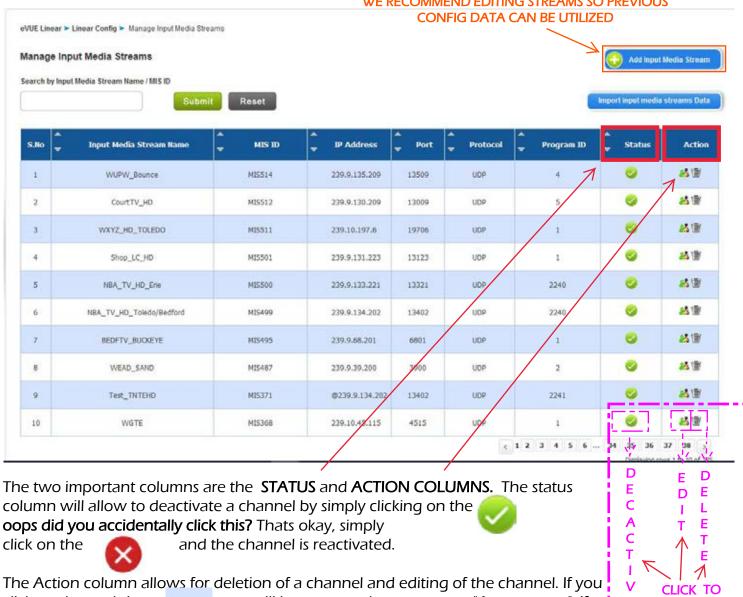


To begin please click on the **eVUE Linear** button located on the the POC dashboard.

Just clicking on the eVUE Linear button will bring you to the Manage Input Media
Streams

Please click here to be taken to a blank configuration screen (no previous configuration Information).

WE RECOMMEND EDITING STREAMS SO PREVIOUS

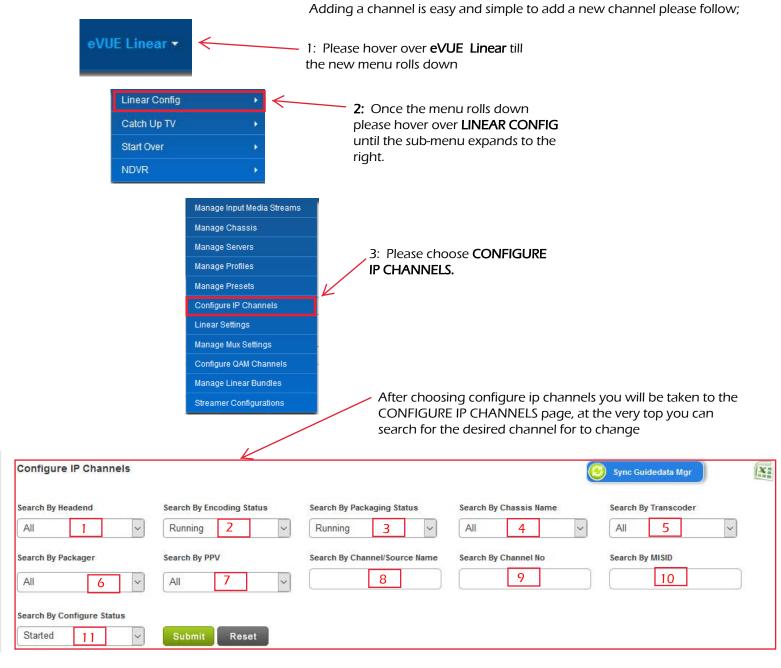


you check yes that channel is deleted if you want to edit the **INPUT Media stream** simply click on the icon and you will be taken to the screen that we will now go over.



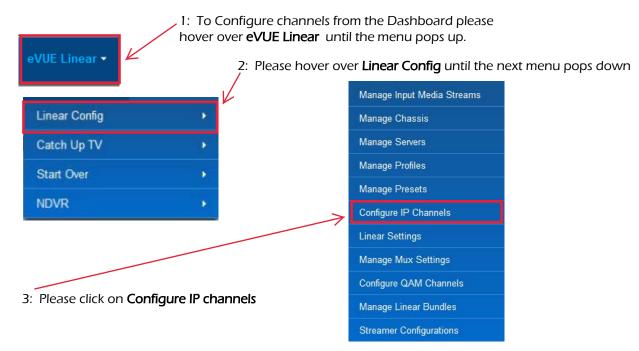
you will be prompted to answer an "Are you sure", if

Т

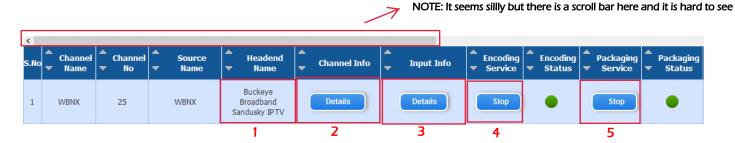


- 1: Search for channel by HEADEND we recommend leaving this set to ALL
- 2: Search for channel by encoding status we recommend leaving this set to ALL
- 3: Search for a channel by Packaging Status we recommend setting this to ALL
- 4: Search for channel by Chassis Name we recommend leaving this set to ALL
- 5: Search for a channel by Transcoder we recommend leaving this set to ALL
- 6: Search for channel by Packager we recommend leaving this set to ALL
- 7: Search for channel by PPV we recommend leaving this set to ALL
- 8: Search for channel by Channel / Source Name here you can type in the name of the source or the channel
- 9: Search for channel by Channel Number
- 10: Search for channel by MISID
- 11: Search for channel by Configure Status we recommend setting this to ALL

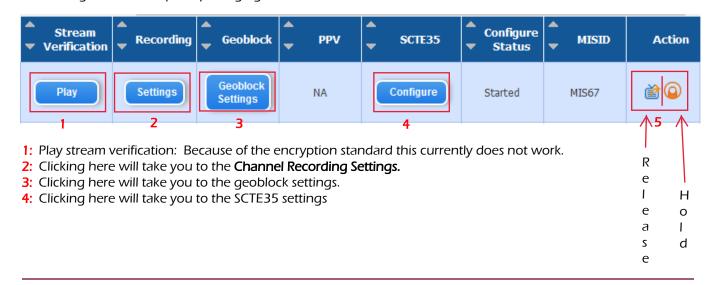




You will be taken to a new screen which has a lot of information on it.



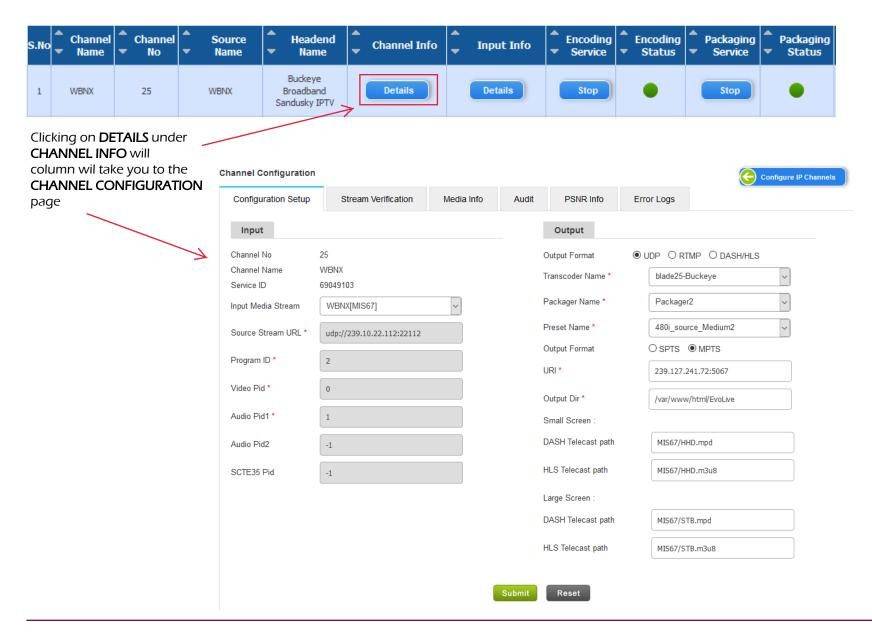
- 1: Details will take you to the channel configuration where you can configure Stream Verification, Media info, etc
- 2: Input Details clicking here will take you to the input information where you can find TCP Dump logs / other server info.
- 3: Clicking here will stop the ENCODING SERVICE.
- 4: Clicking here will stop the encoding service.
- 5: Clicking **STOP** will stop the packaging service.





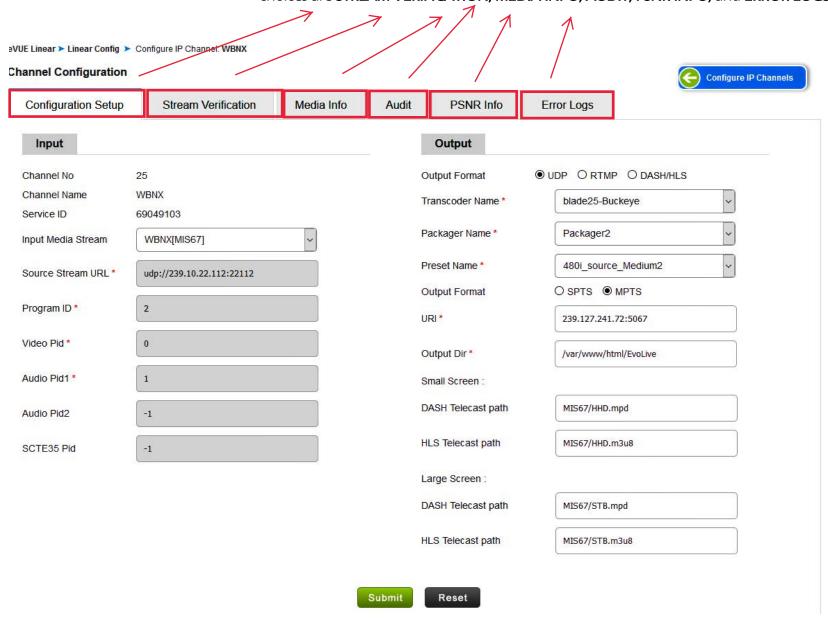
IP CHANNEL CONFIGURATION

After you have searched and located the channel you want to change you will find a few different options





Each of the different tabs will take you to other pages were you can get vital information. Those choices are STREAM VERIFICATION, MEDIA INFO, AUDIT, PSNR INFO, and ERROR LOGS





Channel Configuration Configure IP Channels Configuration Setup Stream Verification Media Info Audit PSNR Info Error Logs Output Input Channel No 25 ● UDP ○ RTMP ○ DASH/HLS Output Format WBNX Channel Name Transcoder Name * blade25-Buckeye Service ID 69049103 3: Packager Name * Packager2 WBNX[MIS67] Input Media Stream Preset Name * 480i source Medium2 Source Stream URL udp://239.10.22.112:22112 Output Format O SPTS MPTS Program ID * 6: URI* 239.127.241.72:5067 Video Pid * **7**: Output Dir * /var/www/html/EvoLive Audio Pid1 Small Screen: DASH Telecast path MIS67/HHD.mpd Audio Pid2 -1 10: HLS Telecast path MIS67/HHD.m3u8 SCTE35/Pid -1 1 Large Screen : 12: DASH Telecast path You can choose the channel provider here MIS67/STB.mpd 13: HLS Telecast path MIS67/STB.m3u8 ALL DATA SHOULD DUPLICATE OVER BETWEEN UDP / RTMP / DASH/HLS Submit Reset Setting explanations on next page

